

Smart Energy GB, a not-for-profit organisation responsible for coordinated consumer engagement on the rollout of smart meters in Great Britain, has also released a video which provides more information on electromagnetic field electrical readings and smart meters: https://www.youtube.com/watch?v=WUbMkzeb_a8.

Turning to your comments about the Energy Bill, there have recently been incorrect reports in the media about the Energy Bill. There are no plans in it to allow smart meters to be forcibly installed. The smart metering measure in the Energy Bill simply relates to extending existing legal powers for smart metering for a further five years. It will allow Government to drive industry progress on the smart meter rollout.

The smart metering rollout is underpinned by consumer choice. There is no legal obligation on consumers to accept a smart meter.


While smart meters are not mandatory for energy consumers, the Government wants as many homes and small businesses as possible to be able to benefit from them. Therefore, we have taken measures to normalise smart metering as the default meter offer in Great Britain. This includes obligating energy suppliers under their licence conditions to take all reasonable steps to install a smart meter where a meter is fitted for the first time or when an existing meter needs to be replaced.

However, energy suppliers are best placed to make decisions on individual circumstances in accordance with customer needs and availability of existing traditional meters, which is likely to decrease as the rollout continues.

I would like to assure you that Government continues to work with industry to share good practice and ensure the best possible consumer experience of smart metering.

Thank you for taking the time to write.

Yours sincerely,



DESNZ CORRESPONDENCE UNIT